



Session 9: Conflict resolution and Security Council Resolution 1325

Refugee women in leadership:
Power through participation

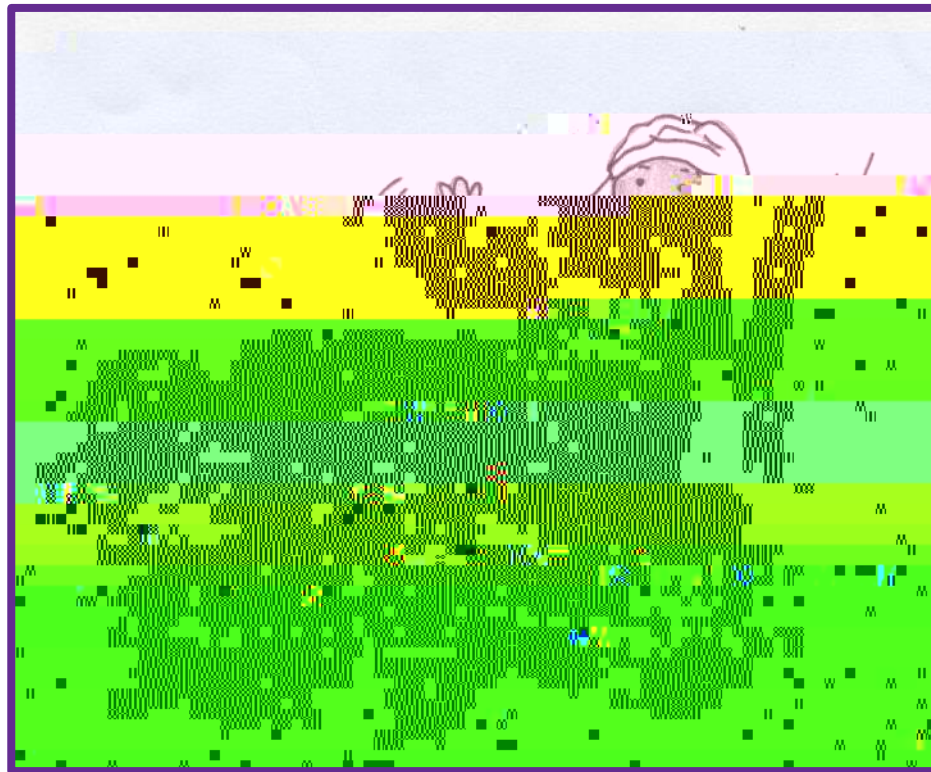
Conflict resolution

How can women help resolve conflict in their families and communities?



Conflict resolution

What skills do we need to learn to help us resolve conflicts?



Causes of conflict

Bad communication

Power imbalances caused by class or age differences, sexism or racism

Lack of information

Insensitivity

Different viewpoints

Lack of time to deal with an issue



What causes conflict in...

The family?

The community?

The camp or settlement?

The world?



Conflict resolution skills

Good listening skills

Good communication

Trying to understand both sides of an argument

Being fair and unbiased

Being willing to speak the truth

Being assertive not aggressive

Others?

