Coffee and Tea Break & Welcome to First-time Conference Attendees in Room C4.5

11am - 12:30pm Session TB: MASS in Pyrmont Theatre; 22 Parallel Sessions

12:30pm - 1:30pm Lunch (The Gallery) / ISMS Board Lunch (VIP Boardroom; Invitation Only)

1:30pm - 3pm Session TC: 18 rooms; Practice Prize in Pyrmont Theatre

3pm - 3:30pm Coffee & Tea Break

3:30pm - 5pm Session TD: Practice Prize in Pyrmont Theatre; 22 Parallel Sessions

5:15pm - 6:15pm Plenary Award Ceremony in Pyrmont Theatre

6:15pm - 9pm Reception followed by 3-Course Conference Dinner in Grand Ballroom (Australian Food and Beverages)

7:30am - 5pm Registration at Ground Level

7:30am - 8:30am Breakfast (The Gallery); Mkt Sci ERB Breakfast Meeting

2:30pm - 2:50pm Coffee & Tea Break

2:50pm - 4pm Session FD: 21 Parallel Sessions (Meet the Editors II)

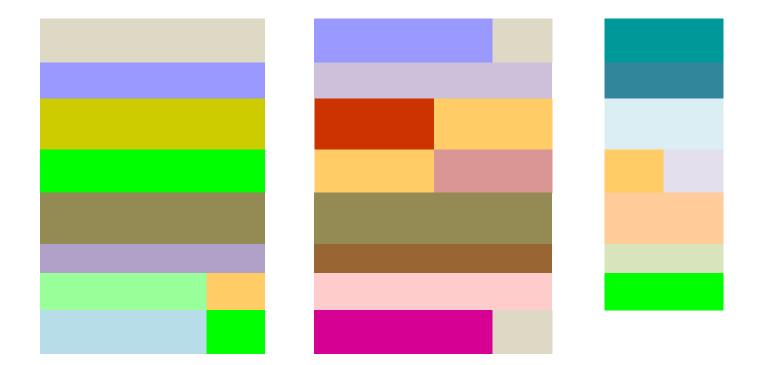
4:10pm - 6:30pm Sunset Sydney Harbour Cruise on the Starship Sydney and Starship Aqua, including a reception with

canapés. Both vessels offer the same route, food, and drinks. Boarding for first (second) vessel starts at 4:10pm (4:25pm) from the Convention Jetty near ICC, and arrival at the Convention Jetty is around 6:15-

6:30pm.

6:30pm Dinner on your own

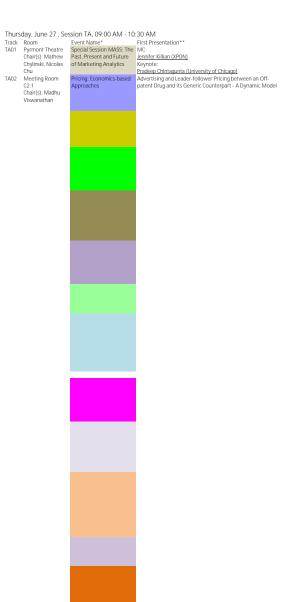
7:30am - 12pm



Second Presentation
Panel
Kusum Allawadi (Tuck School of Business at Dartmouth
College)

Third Presentation Panel Jadanne Dare (KPMG Australia)

Fourth Presentation









Friday, June 28, Session FC, 01:00 PM - 02:30 PM
Track Room Fuent Name* First Presentation**
FC01 Meeting Room C2.5 Chair(s): Jared Willingness to Pay Willingness to Pay

Third Presentation

Fourth Presentation

Friday Track FD01	Room Meeting Room	n FD, 02:50 PM - 04:00 I Event Name* Recommendation Systems	Fi H
	C2.5 Chair(s): Shuxiao		H
FD02	Wang Meeting Room	Game Theory for Channels	St
	C2.6 Chair(s): Cheng Hsun Hsieh		Yı
FD03	Cockle Bay Room 1		
	Chair(s): Alex Burnap		

Second Presentation
Accelerating Learning-by-Doing through IT-Assisted
Recommender Systems: The Case of Taxi Drivers
Shuxiao Wang (The University of International Business and
Economics). Junhong Chu (Hong Kong University)
How to Incentivize Showroom Service? From Performance-Driven to Process-Driven
Jun Yang (Huazhong University of Science & Technology),
Hongchen Duan (Huazhong University of Science &
Echnology). Yl Xu (University of Maryland), Bo Zhou
(University of Maryland) PM First Presentation** Human vs. Machine: Rethinking Al Marketing Strategy in E-commerce Hanieh Sardashti (University of North Florida), <u>Satadruta</u> <u>Mookherjee (Grenoble Ecole de Management)</u> Strategio Demand Forecasting: Inefficiencies and Remedies Yue Li (Shandong University)

Third Presentation

Free Delivery or Low Commission Rate: The Online-Food-Delivery Platform's Optimal Delivery Fee And Commission

Lu Hsiao (National Chung Hsing University), Hui Xiong (Huazhong University of Science and Technology), Cheng Hsun Hsieh (Ming Chuan University)

Channel Choice in the Presence of Heterogeneous Consumer Channel Preferences Cheng Hsun Hsieh (Ming Chuan University). Lu Hsiao (National Chung Hsing University)

Fourth Presentation

Satur	day, June 29 , Ses	sion SA, 08:30 AM - 10:				
Track SA01	Room Cockle Bay Room 1 Chair(s): Dionne Nickerson	Event Name* Special Session: Emerging Research on DEI in Corporate and Brand Strategy	First Presentation** Brand Communication of Diversity, Equity, and Inclusion on Social Media and Consumer Response Seoyoung Kim (Fortham University), Sundar Bharadwaj (University of Georgia)	Second Presentation Race (un)conscious: Understanding Racial Ideologies in Brand Political Activism Statements Rowena Crabbe (University of Texas Austin). William Scarborough (University of North Texas)	Third Presentation When Silence Is Not Golden: The Openly LGBTO+ Corporate Board Members and Their Impact on Firm Performance Zhiling Bei (University of Missouri)	Fourth Presentation
SA02	Cockle Bay Room 2 Chair(s): Xiangnan Zhang	Influencer Marketing: Insights from	The Impact of Face Presence in User-generated Videos on Consumer Engagement Ying Hu (Renmin University of China). Ying Ding (Renmin University of China). Xia Wang (Renmin University of China)	Navigating Influencer Success: Unraweling the Impact of Cognitive and Affective Appeal on Social Media Wenyan Tuo (University of Arizona), <u>Mengchen Zheng (Boston University)</u> , Shuba Srinivasan (Boston University)	Hatespeech Management in Livestreaming: A Multimodal Deep Learning Approach Xiangnan Zhang (Temple University). Xueming Luo (Temple University), Wen Wang (University of Maryland College Park)	
SA03	Meeting Room C3.2 Chair(s): Chen-yu Lin	Online Retailing: Payment and Credit	The Value of Co-branded Credit Cards in Online Retailing: Empirical Evidence from HKTVmall Huljuin Chen (HKUST), Kristlaan Helsen (HKUST), <u>Haoyu Liu</u> (University of Technology Sydney)	An Immediate Pain or A Long Sorrow? The Effects of Credit Repayments on Customer Purchase Behavior Luflucial) Meng (Remnin University of China). Zelin Zhang (Remnin University of China). Peter Popkowski-Leszczyc (The University of Oueersland). Olang(Kris) Zhou (Remnin University of Inina). Zhishang Huang (ID Digits).	The Mechanism of Trust Transfer on Consumer Acceptance of Retailler-based m-payment Service in Talwan Chen-yu Lin (Fenc-Öhla University), Mayyen-Phan-Thao Nguyen (Tunghai University), Li-Wei Wu (Results from fcu.edu.tw Feng Chia University)	
SA04	Meeting Room C3.3 Chair(s): Abdulaziz Alharbi	Chatbots	Functional and Hedonic Consumption of Personified AI Agents on Online Customer Experience and Purchase Intention Yuamxin Wang (Minzu University of China). Jiaqi Li (Chinese University of Hong Kong)	A Conceptual Model of Al-Enabled Chatbot Customer Experiences in Religious Tourism <u>Abdulaziz Alharbi (The University of Newcastle)</u> . Ameet Pandit (University of New Castle)		
SA05	Meeting Room C3.4 Chair(s): Paul Messinger	Oualitative Research: Avatars and Virtual Influencers	Exploring Consumer Avatars: Identity and Consumption Behavior in Virtual World Aditya Bilicre Indian Institute of Management Indore). Ashish Sadh (Indian Institute of Management Indore), Neha Khatri (Indian Institute of Management Indore).	Navigating Digital Altruism: The Impact of Strategic Gender Representation in Roblox's Philanthropy Market <u>Lintong Li (University of Sydney)</u> , Olang Lu (University of Sydney), Mathew Chylinski (University of New South Wales)	A Framework of the Extended Self in the Metaverse: Visual Self-representation in Avatar mediated Environments Paul Messinger (Liniversity of Alberta). Xin Ge (University of Northern British Columbia), Kristen Smirnov (Whittier College), Czan Oxdemir (Liniversity of Alberta), Feyzan Karabulut (University of Alberta)	
SA06	Meeting Room C3.6 Chair(s): Hyung Sup Bhan	Crowdfunding	Platform Recommendation in Crowdfunding <u>Habin Jung (INSEAD)</u> , Maria Ana Vitorino (INSEAD)	Donations or Rewards? Insights into Personal Pronoun Use in Crowdfunding <u>Phone Use (Ingnan University)</u> . Yiwel Li (Lingnan University), Lei Su (City University of Hong Kong), Darren Dahl (The University of British Columbia)	From Pitch to Pledge: The Role of Linguistic Legitimacy Cues on Growdfunding Performance Nasim Ul Haque (University of Melbourne). Liliana Bove (The University of Melbourne). Stephan Ludwig (Monash University), Dennis Herhausen (University of St. Gallen), Dhrux Grewal (Babson College)	
SA07	Meeting Room C4.1 Chair(s): Justin Kim	Marketing Mix Modeling	Geospatial Marketing Mix Modeling: Hamessing Spatial Autocorrelation for Enhanced Prediction and Insights Ryoma Yasunaga (Hakuhodo DY Holdings). Shonosuke Sugasawa (Faculty of Economics Kelo University), Hiroshi Kato (Hakuhodo DY Holdings)	Self-selection, Sunk Cost Fallacy and the Effectiveness of Paid versus Free Coupon Campaign (<u>Ingiliang Wang (Xi an Jiaotong University</u>), Jingguo Liu (Northwestern Polytechnical University)	Machine Learning Enabled k3(fu)-3(S(o)137(d)-5(k3(fu)-3(S(o	

Fifth Presentation